

Software/Access Prerequisites

During the Pre-Sales/Sales cycle, the customer will be provided guidance on the type of server to obtain prior to the CareSight Reader installation. This information can be found in *LSCI CareSight - CarePoint Services Technical Notes 10-26.pdf*

- 1. RDP access to the server where CareSight Reader will be installed
- 2. Direct access to the database server or ability to SSMS to the database server for querying purposes
 - a. We need DB Server Name
 - b. SQL authentication or Windows Integrated
 - i. User Name
 - ii. Password
- 3. Customer must verify that the server where the CareSight Reader is installed can connect to the internet and has the ability to download software. On the CPR server make sure outbound port 443 to AWS is open in order for CPR to send files to S3.
- 4. Install AWS S3 Browser from https://s3browser.com/download.aspx
 - After the Reseller has completed the Pre-Install Checklist on the <u>CareSight</u> <u>Partner Portal</u> CareSight will create an AWS S3 bucket and provide Reseller with the credentials.
- 5. CareSight Reader ver 1.6 and later requires installation of the following .net components
 - a. .net run time dotnet-runtime-2.2.7-win-x64.exe
 - b. .net Framework 4.6.1 NDP461-KB3102438-Web.exe

If the above .net components are already installed on a system .net installation programs will post a message informing the installation is not required.

Copy .net installation files from S3 cs_softwarel/NET Install bucket

NOTE: System has to be re-booted after .net Framework 4.6.1 installation.

- 6. Have the following information ready for the install:
 - a. Customer Name must match the customer name in the pre-installation steps
 - b. Location Name must match the location in the pre-installation steps
 - c. CareSight system S3 info (accesskeyid, and secretaccesskey)
 - d. Obtain source database connection information



- i. Server name
- ii. Database name
- iii. SQL authentication or Windows Integrated?
- iv. Read Only UserId and Password
- 7. A Read Only MSSQL user must be set up (see below MSSQL screenshot)
 - a. NOTE: User MUST have these two securables checked in MS SQL (GRANT):
 - i. SSMS > Security > Logins > Securables:
 - 1. Connect SQL
 - 2. View Server State
 - b. *NOTE: In SQL Login Properties, User MUST be set to a Default database that* they can access (ie not Master).

MSSQL Read Only User Security:

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8. Make a backup of the existing R5App customer database and upload a copy of .bak file into CS S3 cs-ls1-transfer/{Customer Name} bucket