



CareSight Reader (CPR) Installation Steps for Lone Star

Steps to perform a new installation of the CareSight Reader

1. Lone Star completes the “Lone Star Customer Onboarding - Pre-Install” form on the [CareSight Partner Portal](#)
 - a. Submitting form initiates the installation process
 - b. Submitting form will generate an email alert to CareSight
 - c. Submitting form will alert LS IT team
2. CareSight creates AWS S3 bucket to hold CPR data and shares credentials with Lone Star
3. CareSight provides Lone Star with AWS S3 bucket credentials
 - a. CareSight shares AWS S3 customer bucket credentials
4. Lone Star and CareSight schedule a pre-installation prep meeting
 - a. Coordinate calendars to pick an installation timeframe
 - b. Discuss pre-installation requirements. Documentation can be found in the Lone Star S3 bucket and the [CareSight Partner Portal](#)
 - c. Discuss personnel responsibilities
5. Lone Star schedules meeting with customer’s IT Department, Lone Star, and CareSight (*this should be an IT meeting*)
 - a. Discuss installation process
 - b. Discuss installation requirements, e.g. CPR will need a Read Only user to be created prior to installation
6. Lone Star schedules installation date with customer
7. Lone Star installs CPR using the *CareSight Reader Installation MOP*
8. Lone Star completes CPR Post-Install form on [CareSight Partner Portal](#)
9. CareSight modifies the CareSight Writer to accept customer data
10. CareSight creates AWS database(s)/Lambdas to contain customer data

NOTE: *CareSight Reader software and documentation can be found in the AWS S3 buckets*

AWS S3 Buckets:

caresight-lonestar -> for software and documentation

cs-ls1-transfer -> to share files like credentials

cs-ls1-reader -> customer data bucket

